



Returns Form

Name		
Email		
Order Date		
Order Number		

Unwanted/Unused items can be returned in their original condition

*(inc. packaging, accessories, labels, manuals, batteries and any free gift you have recieved), within **30 days** of original date of purchase for a full refund.*

*Faulty items (inc. packaging, accessories, labels, manuals and batteries) can be returned within **180 days** of original date of purchase for a full refund or exchange.*

Please fill in the table below, entering the relevant return code against the item(s) you wish to return, and package your items safely before posting using the printed label issued through the Royal Mail Returns portal

Return Codes	
1	Too big
2	Too small
3	Not as described
4	Quality not as expected
5	Damaged/Faulty
6	Wrong items/size sent
7	Changed mind
8	Late delivery

Item Code	Quantity	Item Description	Refund?	Credit Note?	Exchange?	Replace (Y/N)?	Return Code

We advise you to obtain proof of postage from the Post Office when you send your return back to us.

Please keep this until we have processed your refund or exchange.